ECRI Institute’s
Continuing Care Risk Management (CCRM)

About ECRI Institute

► Independent, not-for-profit applied research institute
► Helping the healthcare community to determine the best ways of delivering care
► Strict conflict-of-interest rules
► 45-year history, 450-person interdisciplinary staff
  ■ Evidence-Based Practice Center
  ■ Federally listed PSO
  ■ ACCME-accredited
**Continuing Care Risk Management (CCRM) – All Online**

- Members receive:
  - Hundreds of guidance articles
  - Issues in Continuing Care Risk Management e-news
  - Self-Assessment Questionnaires
  - Telephone consultation with access to ECRI staff
  - Education and training tools
  - Toolkits
  - Webinar recordings
  - Sample policies and procedures, checklists, tools

**What Does CCRM Cover?**

- Falls
- Wandering and elopement
- Medication errors
- Pressure ulcers
- Resident handling and movement
- Emergency preparedness
- Infection control
- Care coordination
- Federal regulations: CMS, OSHA, CDC, and more
- Corporate compliance/fraud and abuse
- Culture of safety
- Employee safety
- Risk management program development
- And hundreds more!
Use **Quick Links** to find membership resources.

Use **tabs** to navigate across the membership resources.
Hospice care was made available as a Medicare benefit in 1983, a decade after hospice care was advocated in the United States by Elisabeth Kübler-Ross, MD. The Medicare beneficiary must be entitled to Medicare Part A, be considered terminally ill with a life expectancy of six months or less if the illness runs its normal course, and receive hospice care from a Medicare-certified hospice provider.

Over the past decade, the number of hospice care providers has tripled as hospice evolved into a predominantly profit industry, with for-profit hospices representing approximately 60% of hospice providers (Stovner et al, 1).

The federal government oversees the provision of hospice care to Medicare beneficiaries through various laws and regulations and the Medicare Conditions of Participation (CoPs). CMS contracts with state survey agencies to survey hospices at their initial certification, at recertification, and in response to complaints. In 2013, the U.S. Department of Health and Human Services, Office of Inspector General (OIG) reported that many hospices had not been recertified within the previous six years and that nearly half of surveyed hospices were cited for
# Education and Training Programs

**Falls Prevention Training Program**

Published: 5/1/2012

<table>
<thead>
<tr>
<th>Summary</th>
<th>Full Text</th>
<th>Supplementary Materials</th>
<th>Classifications</th>
<th>Share</th>
</tr>
</thead>
</table>

Staff education is essential to the success of an organization’s falls prevention program. Indeed, position analyses of falls often identify incomplete staff orientation and training, particularly of new staff, as one of several contributing factors for serious falls. Staff orientation, as well as periods in-service programs, should provide education about the organization’s policies and procedures for falls prevention and management, including its approach to assessing residents for falls risk, its falls prevention protocols, and its falls response procedures.

To help facilities implement their falls prevention programs, the Community Care Risk Management (CCRM) System has developed this training program to educate organizational staff on the intrinsic (resident-specific) and intrinsic (environmental) risks of falling, emphasizing initial and ongoing resident and environmental assessment as well as falls prevention strategies. The training packet includes the following resources to help organizations coordinate, develop, and conduct interactive training sessions on falls prevention and management:

- A **pretraining quiz** to document the need for training
- A **background** on preparing for a falls prevention training program
- A **learning plan** to use during training and as handouts
- A **posttraining quiz** to identify areas of improvement or a need for additional training.*

*Feel free to copy, modify, or adapt any of the above materials for use in your organization to meet your needs.*

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*The pre- and posttraining quizzes are identical and primarily designed for clinical staff; trainers may want to modify the quizzes for nonclinical staff.*

## Preparing for Falls Prevention Training

An effective falls prevention training program requires initial planning and assessment of the organization’s current falls prevention efforts and falls intervention policies. Trainers should refer to [G35](#) for additional information on the topics discussed below. In addition, the CCRM System provides

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# Toolkits: Focus On...

**Archives: Focus On**

Toolkits for Aging Services Risk and Safety

ECRI Institute’s “Focus On” toolkits gather key guidance, tools, and news about high-profile topics in aging services risk management and resident safety onto one page. Use them to learn the basics of a hot topic; present information to administrators, senior leaders, and frontline staff; and begin developing a risk management plan.

### TABLE OF CONTENTS

- **Focus On. . . Violence by Nonresidents**
- **Focus On. . . Emergency Preparedness and Response**
- **Focus On. . . Short-Stay Care**
- **Focus On. . . Resident Aggression and Violence**
- **Focus On. . . Root-Cause Analysis**
- **Focus On. . . Occupational Health and Safety Programs**
- **Focus On. . . Mental Health**
- **Focus On. . . Hand Hygiene**
- **Focus On. . . Home Care**
- **Focus On. . . Wandering and Eloipement**
- **Focus On. . . Alcohol and Other Substances**
- **Focus On. . . Photos and Video**

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Ask CCRM: Consult with ECRI Staff

Showing 67 results for Ask CCRM in Aging Services Risk, Quality, & Safety

Filters

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3 years (Default)

INFORMATION TYPE

Education (1)
Guideline (44)
News (22)

CARE SETTINGS

Ambulatory Care Center (16)
Ambulatory Surgery Center (15)

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April 28, 2014

Ask CCRM: Texting Physician Orders? OMG!

Continuing Care Risk Management (CCRM) members have asked about risks associated with texting of physician orders.

Aging Services Risk, Quality, & Safety Guidance

December 20, 2012

Ask CCRM: What To Do In An Active-Shooter Incident

A Continuing Care Risk Management (CCRM) member recently asked ECRI Institute for help regarding what the organization should do during an active-shooter incident.

Aging Services Risk, Quality, & Safety Guidance

November 22, 2013

Ask CCRM: Policy Review: Timing And Updates

A Continuing Care Risk Management (CCRM) member asked for help in determining how often policies and procedures should be reviewed.

Aging Services Risk, Quality, & Safety Guidance

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Biweekly news...delivered right to your inbox

Showing about 700 results for Aging Services Risk, Quality, & Safety G...

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INFORMATION TYPE

News (875)

CARE SETTINGS

Ambulatory Care Center (64)
Ambulatory Surgery Center (72)
Assisted-Living Facility (379)
Behavioral Health Facility (75)
Dementia Facility (63)

DOCTORS

A Nathe Health Personnel (19)
A PhysIC (9)
Behavioral Health Personnel (60)
Baccalaureate/Old College Graduate (97)
Dental/Lab Person (9)

CLINICAL SPECIALTY

A Nursing (128)

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